



M.S.P. Mandal's

**Shri Shivaji Institute of Engineering & Management Studies,  
Vasmat Road, Parbhani – 431 401 (M.S.).**

Ph. (02452) 234109, Fax (02452) 221958

Email: [director.ssiems@gmail.com](mailto:director.ssiems@gmail.com) web: [www.mspgroup.org](http://www.mspgroup.org)

DTE Code: 2252

University Code: 2252

---

**Shri.PrakashSolanke**  
**President**

**Shri.SatishChavan**  
**Secretary**

**Shri.Anil Nakhate**  
**Joint Secretary**

**Dr.Anand K. Pathrikar**  
**Director**

---

#### **5.1.4 DVV Clarification.**

1. DVV's observation: [A google-link for grievances redressal [[https://docs.google.com/forms/d/e/1FAIpQLScbArW6fTr\\_jHhbFzjWq0cue\\_Nx01J6Qk0cgE5BGWQH3QGwQw/viewform](https://docs.google.com/forms/d/e/1FAIpQLScbArW6fTr_jHhbFzjWq0cue_Nx01J6Qk0cgE5BGWQH3QGwQw/viewform)] is provided. Furthermore, an email is also provided on HEI's webpage, therefore, modified accordingly. This observation may also affect the e-governance implementation for providing students support along with the current sub-metric "Mechanisms for submission of online/offline students' grievances" vis-à-vis "Mechanisms for submission of online students' grievances". ] 2. HEI has not provided any sample grievances registered during the assessment period. But, it's likely that students might have other grievances, such as hostel-related issues or general concerns. Therefore, HEI should furnish: i. Minutes of meetings held regarding all student grievances/complaints raised during AY2022-23 and their subsequent resolutions. ii. Itemized bills for expenses related to materials purchased, repair work, or replacement of furniture and fixtures in addressing the aforementioned grievances. 3. HEI has to provide AY-wise and committee-wise record(s) which show(s) only the number of teaching or non-teaching staff /students grievances, first, received, and then forwarded to the concerning committee, and then resolved or pending. 4. HEI needs to provide, i. Minutes of meeting held for all student's grievances/complaints raised by the students in AY2022-23 and resolved thereafter, and ii. Bills of expenses incurred on material purchased or repairing work or replacing furniture and fixtures, in the matter of resolving.

**HEI Response.**

- As you suggested, we have also provide the email ID to our webpage.
- We have attached the details of AY 2022-23 student’s grievance as per your suggestion. Kindly follow the below link for the same.
- We have attached the year wise committee wise record which shows only the number of teaching or non teaching staff/students grievance as mention in the below link. Kindly consider.
- As you suggested we have provided the total details regarding AY 2022-23 grievances in below link.

Mail ID link on webpage	<a href="#">Proof of Webpage.pdf</a>
AY 2022-23 Grievance Report	<a href="#">AY-2022-23.pdf</a>
Year wise committee Wise record	<a href="#">year wise committee wise report.pdf</a>
AY 2022-23 Report	<a href="#">AY-2022-23.pdf</a>